

Replacement Sheet

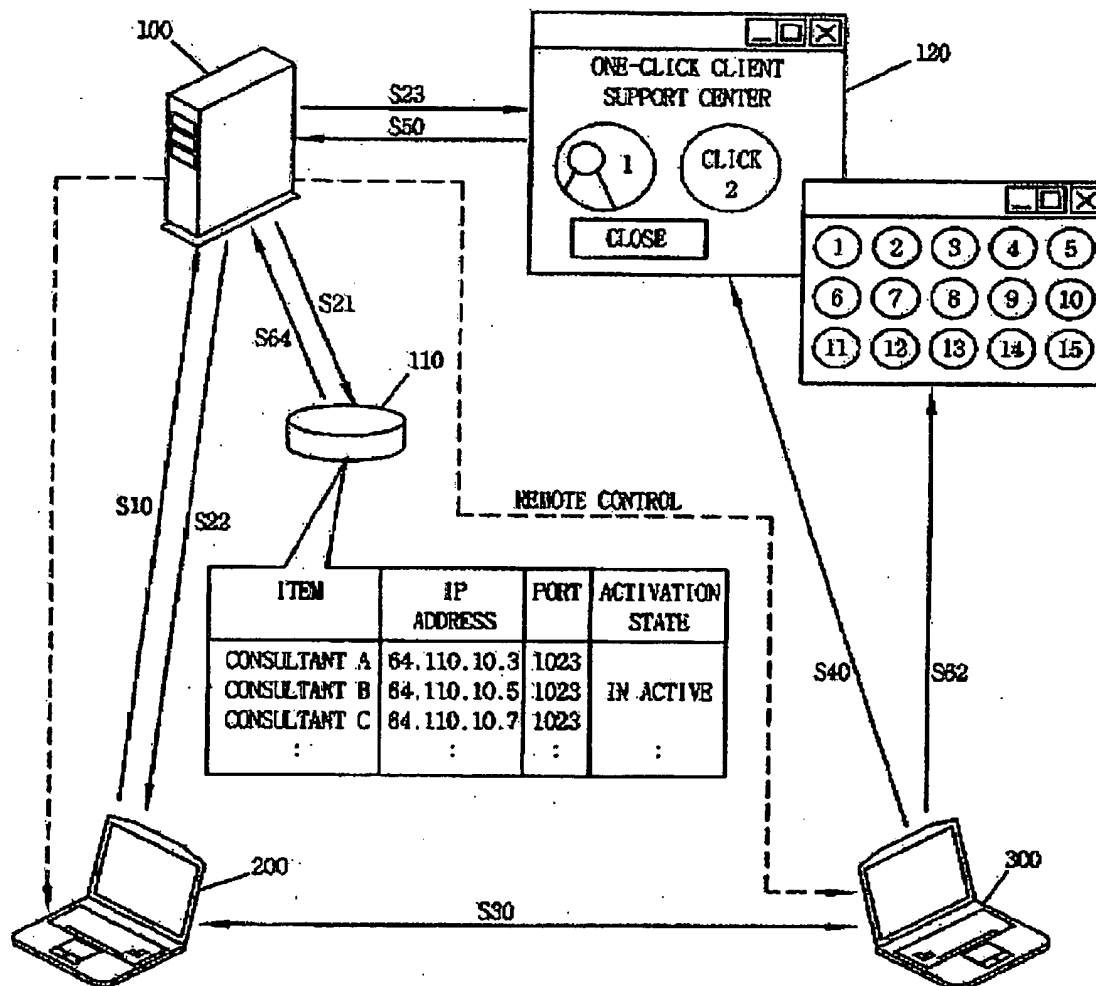
First Name Inventor: PARK, Hea-Sun

Application Serial No.: 10/695,989

Filed: 10/30/2003

For:

Remote Control System Using Web and Icon



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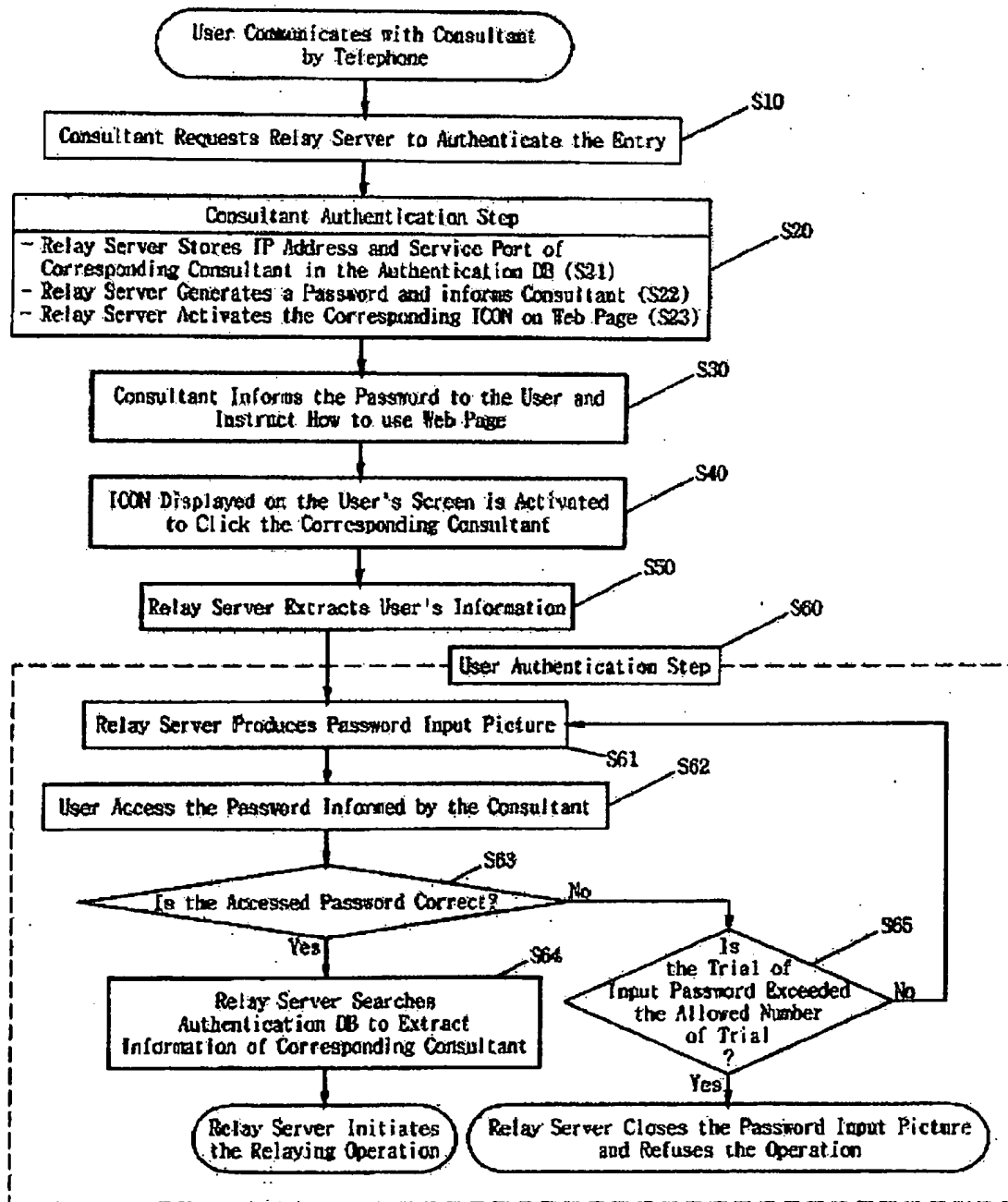


Fig. 2

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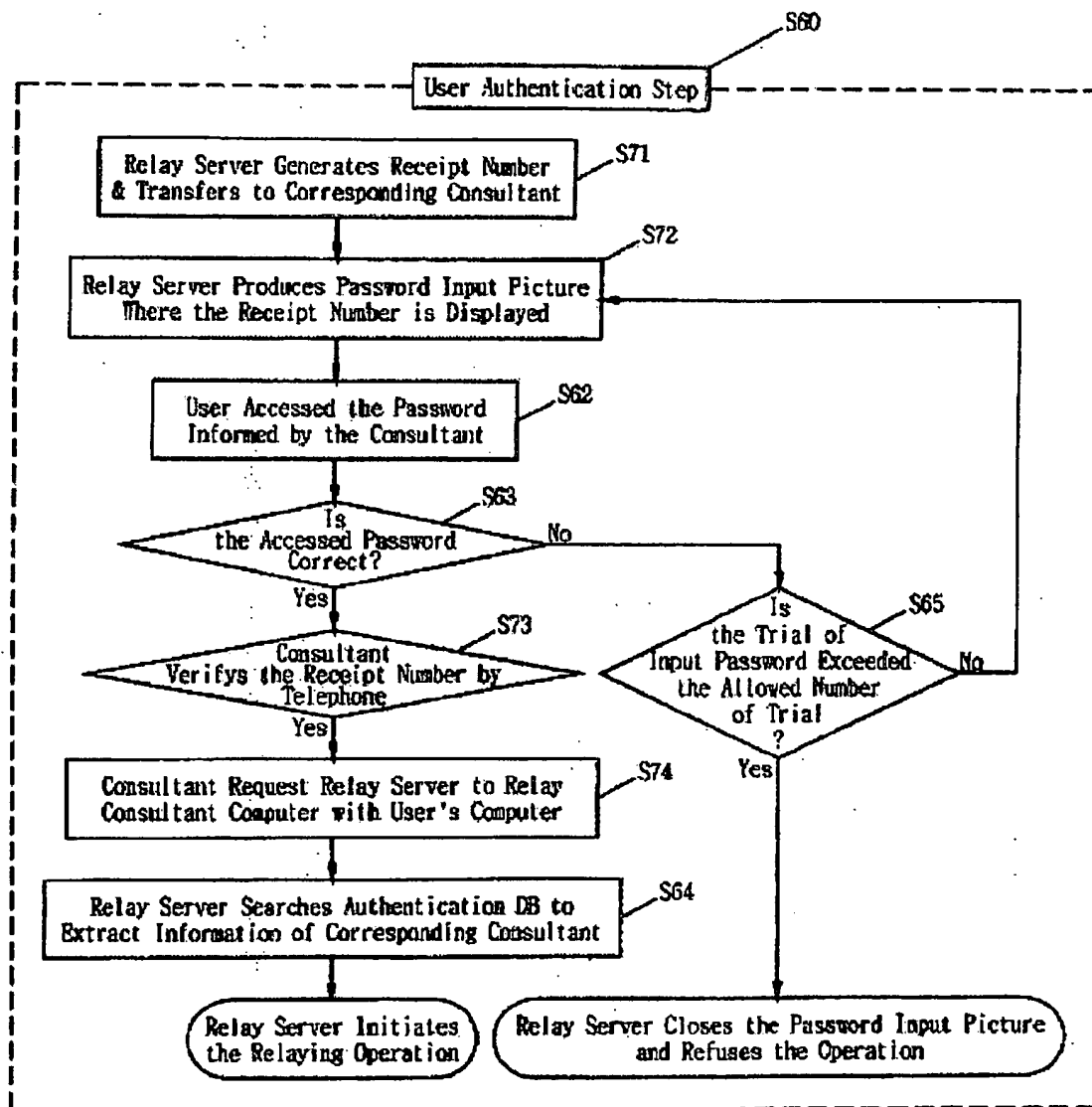


Fig. 3

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Status	Viewer on Consultant's Screen	Web Page on User's Screen	Icon Displayed on Web Page
Not in Use	Not Available	Disconnect	Inactivate ○
Consultant Stand-by (Stand-by Cancel)	Stand-by (Stand-by Cancel)	Disconnect (Disconnect)	Activate ● click (Return to Inactive) ○
Contact	Stand-by	Connect	Activate ● click
Processing	Connect	Connect	Inactivate ○
Completion	Finish	Finish	Inactivate ○

Fig. 4

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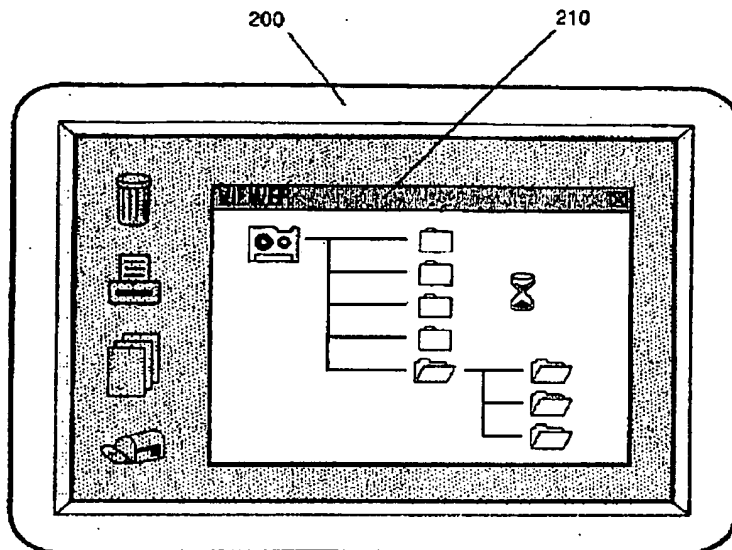


Fig. 5a

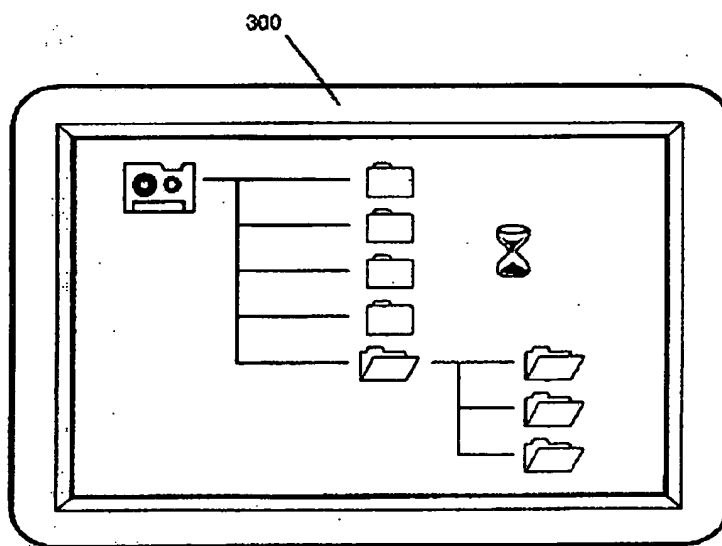


Fig. 5b

Replacement Sheet

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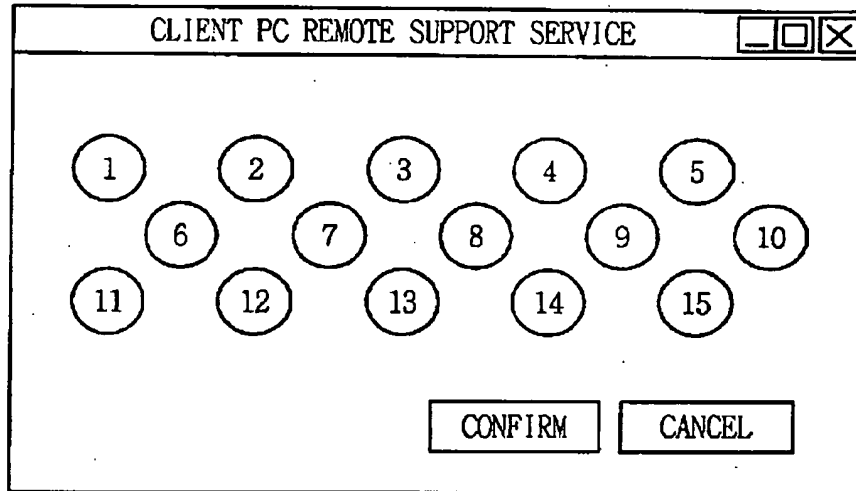


Fig. 6

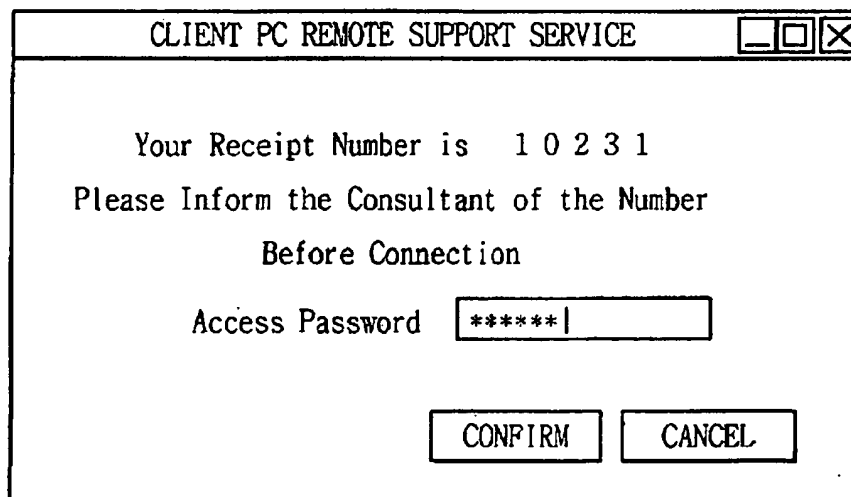


Fig. 7